

STATE OF NEW JERSEY
DEPARTMENT OF TREASURY
DIVISION OF PENSIONS AND BENEFITS

AUTOMATED INFORMATION SYSTEM

Featuring New
INTERACTIVE VOICE RESPONSE

AVAILABLE 24 HOURS A DAY/7 DAYS A WEEK

(609) 777-1777



Our NEW Automated Information System provides you with more information than ever before. In addition to getting information about your account, you can now process requests such as applying for a pension loan, getting a retirement estimate, changing your retired tax withholding amounts, or requesting letters such as a statement of account and mortgage verification information — all right over the phone!

You must have a touch-tone telephone to use the Automated Information System.

You can also obtain the same information and process these applications by accessing our **Member Benefits Online System (MBOS)**. To access MBOS, visit our Web site at: www.state.nj.us/treasury/pensions click on the *Register for MBOS* link, and follow the instructions.

ACTIVE MEMBER SERVICES

LOANS

- Apply for a pension loan
- Calculate a new pension loan
- Loan eligibility
- Status of recent loan application and last loan check
- Loan payoff information and letter

RETIREMENT INFORMATION

- Retirement estimate
- Status of retirement application

PURCHASE

- Purchase estimate
- Status of recent purchase application

WITHDRAWAL

- Withdrawal estimate
- Status of recent withdrawal application

HEALTH BENEFITS INFORMATION

- SHBP/SEHBP coverage information
- COBRA coverage information
- Change your address

PENSION ACCOUNT INFORMATION

- Pension service credit
- Pension contribution amount and rate
- Pension enrollment date
- Life insurance status
- Veteran's status
- Proof of age status
- Purchase arrears information

LETTERS ABOUT YOUR ACCOUNT

- Statement of account letter
- Mortgage verification letter
- Divorce letter

RETIRED MEMBER SERVICES

RETIREMENT ACCOUNT INFORMATION

- Monthly statement of allowances and deductions
- Retirement type and selected option
- Final average salary
- Total contributions
- Change your address

DIRECT DEPOSIT STATUS

- Change direct deposit account information
- Change direct deposit bank information

STATE OR FEDERAL TAX WITHHOLDING

- Get current tax withholding status
- Increase tax withholding amounts

DUPLICATE FORM 1099R REQUESTS

- Current tax year
- Up to 3 previous tax years

HEALTH BENEFITS INFORMATION

- Retired SHBP/SEHBP coverage information
- Change your address with the SHBP/SEHBP

LETTERS ABOUT YOUR ACCOUNT

- Statement of account letter
- Mortgage verification letter
- Federal tax letter
- State tax letter